

Holidays for Heroes Jersey

PRIVACY STATEMENT

Holidays for Heroes Jersey take your privacy seriously. We want you to be certain that you know what happens the personal information you give us. This statement sets out what we do with your information, why we need it and what you can do if you have any concerns about how we use it.

Who we are

Holidays for Heroes Jersey is a local non-profit making charity based in Jersey offering holidays to past or present members of HM forces who have suffered mind or bodily injuries in service. Holidays for Heroes Jersey is the 'data controller' for all information held about you. Our contact details are:

T. +44(0) 7797 713465

E. hols4heroesjersey@gmail.com

Postal address:

Le Chalet
La Route d'Ebenezer
Trinity
Jersey JE3 5DS

Why we hold your information

We collect personal information from those nominating service personnel, association or welfare officers, and information about the individual being nominated for a holiday and any guests they bring with them. As a non-profit organisation, we do this solely for the legal basis and legitimate purposes of offering a holiday to injured service personnel to ensure that we are fair and consistent in our deciding how we distribute the charity's funds. We also hold next of kin details in the event that an emergency situation should arise. We also use this information for arranging suitable travel and accommodation, resolving accessibility issues and providing service personnel with a Welcome Pack. We may also use your information to contact you from time to time about activities H4HJ is involved in.

Who we may give your information to

We work closely with C.I Travel, Signature Coaches and Seymour Hotels in Jersey to provide holidays for service personnel. This means that the information you provide us may be shared with them in order to ensure your safe travel and accommodation whilst in Jersey. We only give them the information they need to perform their part of the service we offer. We may also share service personnel information with the Office of the Lt. Governor who will often meet with them and their guests.

How long do we you're your information?

Holiday for Heroes only allows service personnel to be offered one holiday. We therefore need to keep information about service personnel for the lifetime of that person.

Your rights in relation to your information:

You can access the information we hold about you at any time by writing to us at the above address.

If you become aware that the information we hold about you is inaccurate, please tell us and we will put it right. In the meantime, you can ask us to restrict how we use your information.

If you think we have misused your personal information, you can contact us directly, or you can raise your concern with the Office of the Information Commissioner (www.oicjersey.org).

Further information

Should you have any concerns about how we use your information, please do not hesitate to contact us.