

Holidays for Heroes Jersey

PRIVACY STATEMENT

Holidays for Heroes Jersey take your privacy seriously. We want you to be certain that you know what happens to the personal information you give us. This statement sets out what we do with your information, why we need it and what you can do if you have any concerns about how we use it.

Who we are

Holidays for Heroes Jersey is a local non-profit making charity based in Jersey offering holidays to past or present members of HM forces with injuries in mind or body attributable to their service. Holidays for Heroes Jersey is the 'data controller' for all information held about you. Our contact details are:

T. +44(0)1534 856658

E. hols4heroesjersey@gmail.com

Postal address:

2 Sion Farm Close

St Clement

Jersey JE2 6LZ

Why we hold your information

We collect personal information from those nominating service personnel, association or welfare officers, and information about the individual being nominated for a holiday and any guests they bring with them. As a non-profit organisation, we do this solely for the legal basis and legitimate purposes of offering a holiday to injured service personnel to ensure that we are fair and consistent in our deciding how we distribute the charity's funds. We also hold next of kin details in the event that an emergency situation should arise. We also use this information for arranging suitable travel and accommodation, resolving accessibility issues and providing service personnel with a Welcome Pack.

Who we may give your information to

We work closely with C.I Travel, Signature Coaches and Seymour Hotels in Jersey to provide holidays for service personnel. This means that the information you provide us may be shared with them in order to ensure your safe travel and accommodation whilst in Jersey. We only give them the information they need to perform their part of the service we offer. We may also share service personnel information with the Office of the Lieut. Governor who will often meet with them and their guests. We will also share your information with law enforcement bodies where we are required by law so to do.

How long do we you're your information?

At the present time Holiday for Heroes Jersey only allows service personnel to be offered one holiday due to the high demand from first time applicants. We therefore need to keep information about past guests for the lifetime of that person.

Your rights in relation to your information:

You can access the information we hold about you at any time by writing to us at the above address.

If you become aware that the information we hold about you is inaccurate, please tell us and we will put it right. In the meantime, you can ask us to restrict how we use your information.

If you think we have misused your personal information, you can contact us directly, or you can raise your concern with the Office of the Jersey Information Commissioner (www.oicjersey.org).

Further information

Should you have any concerns about how we use your information, please do not hesitate to contact us.